

# Total Care Service Plan

# 2024 Plans starting at

# \$360

Our Total Care Service Plan features;

Annual system inspection, including routine **preventative maintenance**, allows us to diagnose and fix issues before they become major problems. Access to **Priority & Emergency Service** Available 24/7.

Full coverage on many commonly worn down oil burner parts, and discounts on any parts & service not covered.

### Preventative Maintenance

Our Point by Point System Inspection

- Check; smoke pipe, chimney, air band, oil line, water cut-off's & wiring.
- Replace commonly worn parts; Air filters, oil strainer, nozzles and oil filters.
- Brush & Vacuum; Retention heads, blower fan, heat exchange.
- Lubricate all motors, bearings, fans and circular pumps (if necessary).
- Inform customer of equipment conditions and recommend any necessary repairs.

We are able to spot and fix anything that might cause issues down the road.



Annually Serviced Heating Systems Save 10% In Fuel Consumption Per Year!

Furnaces and Boilers | Department of Energy

We recommend scheduling routine preventative maintenance once per year.

We perform Preventative Maintenance Mondays through Fridays 8am to 1pm.

Clintonville Oil Inc. 151 Mill Road, North Haven, CT 06473 clintonvilleoil.com

# Parts Covered

We cover many commonly worn down oil burner parts;

| Oil Burner Motor       | Pump Seat          | Nozzle                  | Oil Filter<br>Cartridge        | Pressure Trol  |
|------------------------|--------------------|-------------------------|--------------------------------|--|
| Ignition Leads         | Burner<br>Switches | Pump                    | Nozzle Line                    | Burner Motor<br>Pump<br>Couplings                      |
| Electrodes             | Blower Motor       | Ignition<br>Transformer | Pump Strainer                  | Oil Check<br>Valve                                     |
| Fan & Limit<br>Control | Pump Bellows       | Oil Filter              | Thermostat<br>(non-clock type) | Air Filters<br>(disposable type -<br>one set per year) |

#### 10% Discount for any repair and parts not covered

10% Discount will automatically be applied to any parts and labor not covered by our Total Care Service Plan.

#### **Priority Service**

All Total Care Service members receive 24/7 priority service. No heat no problem, we will gladly assist you when you need us just call 203-234-1427

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#### 1. Preventative Maintenance

We will make a reasonable attempt to contact the property owner for an appointment, however it is the homeowner's responsibility to ensure maintenance is scheduled. Refer to Page 2 for what is included.

#### 2. Parts Covered

Oil Burner Motor, Pump Seat, Nozzle, Oil Filter Cartridge, Pressure Trol, Ignition Leads, Fuel Oil, Pump, Nozzle Line, Burner Motor Pump Couplings, Electrodes, Blower Motor, Ignition Transformer, Pump Strainer, Oil Check Valve, Fan and Limit Control, Circulator Motor, Primary Control, Pump Bellows, Oil Filter, Thermostat (not clock-type), Burner Switches, Air Filters (disposable type - one set per year)

#### 3. Discount on Parts & Labor not Covered

All Total Care Service Plans automatically receive 10% off any part and labor not covered above.

#### 4. 24/7 Emergency Service

All Total Care Service Plans include emergency service.

7 Days a week, 365 days a year.

Emergency service is constituted by:

No heat, a serious oil leak or a dangerous situation.

All non-emergency services will receive priority service during regular business hours.

#### 5. This Policy Does Not Cover;

Replacement of obsolete oil burners & parts, warm air furnaces, steam or hot water boilers, water heaters & oil tanks.

Plumbing services are not covered and are billed at the prevailing hourly rate. This policy does not cover repairs or replacements made by others not authorised by Clintonville Oil.

If a customer's credit becomes impaired during the life of the Total Care Service Plan, service will be discontinued until credit terms have been reinstated.

Burner failures resulting from flood, fire, lightning, power failure, blown fuses, main switch off, fuel flooded heating system, no water in boiler, water in oil tank, frozen oil lines, no oil in tank (except for automatic customers in good credit standing) or other conditions beyond our control will be charged at our prevailing service rates.

All heating equipment is subject to our inspection and approval for acceptance of any Service Plan.If equipment becomes unfit for normal use during the life of the Service Plan. The Service Plan will be cancelled upon notification of the homeowner.

This policy is in effect for one year and will automatically renew unless cancelled by either party. This policy is non-transferable and is not in effect until payment is received.

# Schedule Today



#### To start call us at 203-234-1427 or email

support@clintonvilleoil.com

Supply the following information so we may better assist you;

First & Last Name

Street #, Street, Apartment, Town & Zip Code

Email address & Phone

Plans starting at \$360 without an oil-fired hot water heater.

Total Care Service Plan **\$382.86** including tax

Total Care Service Plan Include Hot Water Heater **436.03** including tax

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